

CURRICULUM VITAE

Suhel Ahmed

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Profile Summary

A self driven and meticulous science graduate skilled at SCCM and intune, good in solving problems and have good communication skills. Seeking opportunities in the field of IT.

Career Objective

A motivated science graduate seeking a challenging and rewarding role where I can leverage my technical expertise and problem-solving skills to contribute effectively to the organization's success. With a strong foundation in SCCM and INTUNE, I aim to continuously enhance systems, optimize processes, and drive innovation, all while collaborating with cross-functional teams to deliver top-notch solutions in the ever-evolving field of information technology.

Academic Qualifications

- B.sc(hons.) in electronics from University Of Delhi in 2018 with 7.392(CGPA).
- Qualified 12th from CBSE [Central Board of Secondary Education] in 2015 with 87.4%.
- Qualified 10th from Uttarakhand board of school education in 2013 with 82.6%.

Personal goal pursuit

From November 2018 till August 2023 i prepared for different government jobs. During this phase I solved 1000s of quantitative aptitude and reasoning problems which helped me to build strong quantitative and reasoning abilities and made me well aware about the society that we live in. These learnings and abilities will help me both professionally and personally throughout my life.

Experience in SCCM and INTUNE (Lab Environment)

I have taken training of duration 23 hrs and 25 hrs for SCCM and intune respectively. In training for SCCM I setup the lab on Microsoft azure and for intune I created the lab environment using oracle virtual box. I performed these following tasks and these are my skills.

- Creating different type of collections as per the requirement.

- Application deployment to end users' machines using either the application model or the package model.
- Manage workgroup clients using SCCM.
- Using Automatic Deployment Rule for workstations' patching.
- Handling monthly Patch management and creating SUG for servers and workstations.
- Experience in Fetching reports through custom queries from SCCM database.
- Creating new application in SCCM as per client's requirement.
- SCCM client troubleshooting and remediation.
- Client installation on servers and workstations.
- Installation and configuration of boundaries and boundary groups.
- Check all the components in the infrastructure space, warning, criticality during the health check up and perform troubleshooting if required.
- Configuring new DP in the environment.
- Having Site upgrade experience.
- Creating lab environment for testing and training purpose.
- Wipe and reload the existing machine with new OS.
- Deploying OS to bare metal machine using pxe enabled DP.
- Injecting suitable drivers in task sequence during OS deployment.
- Have experience of in-place upgrade scenario in OS deployment.
- Have experience on capture and reimage using golden image scenario in OS deployment.
- Automation of different tasks using powershell script.
- Checking log files for troubleshooting different issues.
- Deploying LOB, WIN32, and MSIX applications using intune.
- Creating compliance policies and configuration profiles for end users.
- Configuring new and old devices using windows autopilot.
- Creating application protection policies to prevent data breach.
- Importing GPOs from domain controllers into intune portal and deploying them.
- Have understanding of co-management scenerio for hybrid environment.
- Have sound knowledge in android, ios/ipados devices management.
- Deploying Microsoft defender's policies to end users' machines for security purpose.
- Have good understanding of windows autopatch for smooth monthly patching.
- Integration of patch my PC with intune portal for third party updates and applications.

Soft skills

- Good communication skills.
- Critical thinking.
- Adaptability.
- Working under pressure.
- Teampayer.
- Quick learner.

Personal Information

- Address - House no.-14, ward no.-5 lakdi padaw kotdwara, Pauri Garhwal
Uttarakhand 246149
- Sex - Male
- Date of birth - 13/01/1997
- Nationality - Indian
- Languages known - English -
Hindi -

Declaration

I genuinely declare that all the facts mentioned above are true to my faith, and I am answerable for its accuracy.

Date -

Place -

Suhel

signature